

## Who is Eligible for Our Nursing Home Program?

**Hospice** welcomes patients who have been diagnosed with a life threatening illness, ranging from cancer to end-stage cardiac, lung and neurological diseases.

**HomeCare & Hospice** provides care in Allegany, Cattaraugus, Genesee and Wyoming Counties.

**Medicare, Medicaid** and most private insurance companies cover the cost of hospice care. Community support helps balance the expenses not covered by other funding sources.

Through agreements with many area hospitals, we may accept nursing home residents who need more intensive medical care.

Anyone can make the first call to **Hospice** - a doctor, nurse, hospital discharge planner, friend or family member - or speak to the social worker at your nursing home for more information.



**A Non-Profit United Way Agency**  
This is an Equal Opportunity Program. Discrimination is prohibited by Federal law. Complaints of discrimination may be filed with the USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue SW, Washington, DC, 20250-9410 or call (202) 720-5964 (voice and TDD).

## Offices Are Located At:

Administrative Headquarters  
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(800) 339-7011

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(585) 343-7596  
(877) 277-2615

11634 Rt. 16, P.O. Box 280  
Delevan, NY 14042  
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(800) 339-7012

106 Rock City St., P.O. Box 66  
Little Valley, NY 14755  
(716) 938-6097  
(800) 339-7014

118 N. Main St., P.O. Box 362  
Wellsville, NY 14895  
(585) 593-7600  
(800) 464-7015

204 N. Main St.  
Perry, NY 14530  
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(877) 628-8047

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[www.HomeCare-Hospice.org](http://www.HomeCare-Hospice.org)

HomeCare & Hospice's

## Nursing Home Program



*Today, make a difference*

## HomeCare & Hospice Nursing Home Program

The prospect of facing advanced illness can overwhelm patients and their families. A myriad of questions arise. Who will help us? How can I cope without my loved one? Will we get the care we need? Facing one's own death or the death of a family member is difficult. Our hospice staff understand the special issues associated with terminal illness.



Working together with the nursing home team, we provide **compassionate** care for patients and their families coping with terminal illness.

We strive to enable patients to remain **comfortable** in a familiar and supportive environment. Through pain relief and symptom control, patients and their families can make the most of every day.

We hope, by allowing nursing home residents to face terminal illness with **dignity**, patients and their families are better prepared for the challenges that lie ahead.

## The Hospice Team

Often times, patients in health care programs face a singular approach. Programs focusing solely on the patient's physical status fail to address other important issues. The Hospice team understands that patients and their families face multiple concerns. Psychological, social and spiritual dimensions of care provide greater support for everyone involved.

**Social Workers** meet with patients and their families to assist with the emotional stress of illness and care giving. They answer questions about medical bills, advance directives and community organizations, and help in understanding and completing forms.

**Spiritual caregivers** meet with patients and families upon request to provide spiritual and emotional support.

**Bereavement counselors** follow up with families for up to 13 months to help with the grief process. Families may attend group meetings where they can explore their grief in a safe and caring environment.

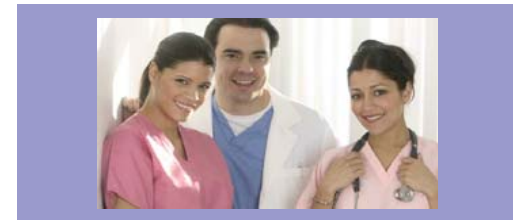


**Volunteers** visit with patients, perform limited personal care, and provide relief for family members. A volunteer can be an essential asset as a listener and a special friend.

## Clinical Services

Our interdisciplinary team of skilled health care professionals provides a multi-faceted approach to hospice care. Physicians, nurses, social workers, spiritual caregivers, volunteers and bereavement specialists work together to address a wide array of patient and family needs.

Residents continue under the care of the nursing home physician. Hospice physicians offer additional expertise in symptom management.



## Registered Nurses Provide Special Hospice Care

A registered nurse is available 24 hours a day to take your call. Nurses -

- Assist in the patient's plan of care and track disease progression
- Answer questions and offer essential emotional support
- Assess patients and consult with physicians
- Provide premier pain and symptom control

*It's how you live*